



**Constant Contact Survey Results**

**Survey Name:** PMSMCA Membership Survey 3-2009

**Response Status:** Partial & Completed

**Filter:** None

May 11, 2009 4:08:45 PM

**TextBlock:**

**PRIORITIES**

Please rate the importance of the following PMC/SMACCA programs/services on a scale of 1-5. 1 being the least important and 5 being the most important. If you have no experience with a service please mark N/A.

**Education Programs:** range from lunch n' learn programs, 1/2 day seminars, to full day programs. Some courses include continuing education credit (CEUs) when applicable.

1 = 1- Least Important, 2 = 2, 3 = 3, 4 = 4, 5 = 5- Most Important, 6 = N/A

|  | 1 | 2 | 3 | 4 | 5 | 6 | Number of Response(s) | Rating Score* |
|--|---|---|---|---|---|---|-----------------------|---------------|
|  |   |   |   |   |   |   | 39                    | 4.3           |

\*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

**Labor Relations:** contract negotiations, assistance with grievances, trust fund issues (i.e., pension, health, 401(k), education).

1 = 1-Least Important, 2 = 2, 3 = 3, 4 = 4, 5 = 5- Most Important, 6 = N/A

|  | 1 | 2 | 3 | 4 | 5 | 6 | Number of Response(s) | Rating Score* |
|--|---|---|---|---|---|---|-----------------------|---------------|
|  |   |   |   |   |   |   | 39                    | 4.7           |

\*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

**Legislative: awareness on legislative issues on local, state, and federal levels on topics such as Pension Protection Act, Milwaukee Sick Leave Ordinance, Single/Multi Prime Contracts**

1 = 1-Least Important, 2 = 2, 3 = 3, 4 = 4, 5 = 5- Most Important, 6 = N/A

|  | 1 | 2 | 3 | 4 | 5 | 6 | Number of Response(s) | Rating Score* |
|--|---|---|---|---|---|---|-----------------------|---------------|
|  |   |   |   |   |   |   | 39                    | 4.4           |

\*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

**Safety: Provide information and service on safety programs and information, such as the 3-E MSDS On Demand Program.**

1 = 1-Least Important, 2 = 2, 3 = 3, 4 = 4, 5 = 5- Most Important, 6 = N/A

|  | 1 | 2 | 3 | 4 | 5 | 6 | Number of Response(s) | Rating Score* |
|--|---|---|---|---|---|---|-----------------------|---------------|
|  |   |   |   |   |   |   | 38                    | 3.8           |

\*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

**Communication: receipt of information by mail, fax, and email on industry news, issues, programs, and topics.**

1 = 1-Least Important, 2 = 2, 3 = 3, 4 = 4, 5 = 5- Most Important, 6 = N/A

|  | 1 | 2 | 3 | 4 | 5 | 6 | Number of Response(s) | Rating Score* |
|--|---|---|---|---|---|---|-----------------------|---------------|
|  |   |   |   |   |   |   | 39                    | 4.1           |

\*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

**Describe other programs/services PMC/SMACCA might consider providing:**

2 Response(s)

**TextBlock:**

**AWARENESS OF PROGRAMS**

Please rate your level of awareness of the following PMC/SMACCA programs/services on a scale of 1-5. 1 being the lowest possible score and 5 being the highest possible score. If you have no experience with a service please mark N/A.

Education Programs: range from lunch n' learn programs, 1/2 day seminars, to full day programs. Some courses include continuing education credit (CEUs) when applicable.

1 = 1- Least Aware, 2 = 2, 3 = 3, 4 = 4, 5 = 5- Most Aware, 6 = N/A

|  | 1 | 2 | 3 | 4 | 5 | 6 | Number of Response(s) | Rating Score* |
|--|---|---|---|---|---|---|-----------------------|---------------|
|  |   |   |   |   |   |   | 38                    | 3.9           |

\*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

Labor Relations: contract negotiations, assistance with grievances, trust fund issues (i.e., pension, health, 401(k), education).

1 = 1-Least Aware, 2 = 2, 3 = 3, 4 = 4, 5 = 5- Most Aware, 6 = N/A

|  | 1 | 2 | 3 | 4 | 5 | 6 | Number of Response(s) | Rating Score* |
|--|---|---|---|---|---|---|-----------------------|---------------|
|  |   |   |   |   |   |   | 38                    | 4.2           |

\*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

Legislative: awareness on legislative issues on local, state, and federal levels on topics such as Pension Protection Act, Milwaukee Sick Leave Ordinance, Single/Multi Prime Contracts

1 = 1-Least Aware, 2 = 2, 3 = 3, 4 = 4, 5 = 5-Most Aware, 6 = N/A

|  | 1 | 2 | 3 | 4 | 5 | 6 | Number of Response(s) | Rating Score* |
|--|---|---|---|---|---|---|-----------------------|---------------|
|  |   |   |   |   |   |   | 38                    | 3.8           |

\*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

Safety: Provide information and service on safety programs and information, such as the 3-E MSDS On Demand Program.

1 = 1-Least Aware, 2 = 2, 3 = 3, 4 = 4, 5 = 5-Most Aware, 6 = N/A

|  | 1 | 2 | 3 | 4 | 5 | 6 | Number of Response(s) | Rating Score* |
|--|---|---|---|---|---|---|-----------------------|---------------|
|  |   |   |   |   |   |   | 37                    | 3.9           |

\*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

Communication: receipt of information by mail, fax, and email on industry news, issues, programs, and topics.

1 = 1-Least Aware, 2 = 2, 3 = 3, 4 = 4, 5 = 5-Most Aware, 6 = N/A

|  | 1 | 2 | 3 | 4 | 5 | 6 | Number of Response(s) | Rating Score* |
|--|---|---|---|---|---|---|-----------------------|---------------|
|  |   |   |   |   |   |   | 38                    | 4.1           |

\*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

**TextBlock:**

**QUALITY OF PROGRAMS**

Please rate your level of satisfaction with the following specific PMC/SMACCA service on a scale of 1-5. 1 being the least satisfied and 5 being the most satisfied. If you have no experience with a service please mark N/A.

Education Programs: range from lunch n' learn programs, 1/2 day seminars, to full day programs. Some courses include continuing education credit (CEUs) when applicable.

1 = 1- Least Satisfied, 2 = 2, 3 = 3, 4 = 4, 5 = 5-Most Satisfied, 6 = N/A

|  | 1 | 2 | 3 | 4 | 5 | 6 | Number of Response(s) | Rating Score* |
|--|---|---|---|---|---|---|-----------------------|---------------|
|  |   |   |   |   |   |   | 36                    | 4.1           |

\*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

Labor Relations: contract negotiations, assistance with grievances, trust fund issues (i.e., pension, health, 401(k), education).

1 = 1-Least Satisfied, 2 = 2, 3 = 3, 4 = 4, 5 = 5-Most Satisfied, 6 = N/A

|  | 1 | 2 | 3 | 4 | 5 | 6 | Number of Response(s) | Rating Score* |
|--|---|---|---|---|---|---|-----------------------|---------------|
|  |   |   |   |   |   |   | 36                    | 3.3           |

\*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

Legislative: awareness on legislative issues on local, state, and federal levels on topics such as Pension Protection Act, Milwaukee Sick Leave Ordinance, Single/Multi Prime Contracts

1 = 1-Least Satisfied, 2 = 2, 3 = 3, 4 = 4, 5 = 5-Most Satisfied, 6 = N/A

|  | 1 | 2 | 3 | 4 | 5 | 6 | Number of Response(s) | Rating Score* |
|--|---|---|---|---|---|---|-----------------------|---------------|
|  |   |   |   |   |   |   | 36                    | 3.6           |

\*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

**Safety: Provide information and service on safety programs and information, such as the 3-E MSDS On Demand Program.**

1 = 1-Least Satisfied, 2 = 2, 3 = 3, 4 = 4, 5 = 5-Most Satisfied, 6 = N/A

|  | 1 | 2 | 3 | 4 | 5 | 6 | Number of Response(s) | Rating Score* |
|--|---|---|---|---|---|---|-----------------------|---------------|
|  |   |   |   |   |   |   | 35                    | 3.7           |

\*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

**Communication: receipt of information by mail, fax, and email on industry news, issues, programs, and topics.**

1 = 1-Least Satisfied, 2 = 2, 3 = 3, 4 = 4, 5 = 5-Most Satisfied, 6 = N/A

|  | 1 | 2 | 3 | 4 | 5 | 6 | Number of Response(s) | Rating Score* |
|--|---|---|---|---|---|---|-----------------------|---------------|
|  |   |   |   |   |   |   | 35                    | 3.8           |

\*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

**PARTICIPATION IN EVENTS**

Please rate your level of participation in PMC/SMACCA events.

1 = Not Applicable, 2 = Rarely, 3 = Occasionally, 4 = Often

| Answer                                       | 1 | 2 | 3 | 4 | Number of Response(s) | Rating Score* |
|--|---|---|---|---|-----------------------|---------------|
| Golf Outing                                  |   |   |   |   | 37                    | 2.4           |
| Holiday Party                                |   |   |   |   | 36                    | 2.4           |
| Annual Meeting/Associates Appreciation Party |   |   |   |   | 36                    | 2.8           |
| Plumbing Inspectors Dinner                   |   |   |   |   | 36                    | 2.0           |

\*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

**SATISFACTION WITH EVENTS**

Please rate your level of satisfaction in PMC/SMACCA events.

1 = 1-Very Unsatisfied, 2 = 2-Somewhat Unsatisfied, 3 = 3-Satisfied, 4 = 4-Mostly Satisfied, 5 = 5-Very Satisfied

| Answer                                       | 1 | 2 | 3 | 4 | 5 | Number of Response(s) | Rating Score* |
|--|---|---|---|---|---|-----------------------|---------------|
| Golf Outing                                  |   |   |   |   |   | 26                    | 3.3           |
| Holiday Party                                |   |   |   |   |   | 24                    | 3.7           |
| Annual Meeting/Associates Appreciation Party |   |   |   |   |   | 29                    | 3.7           |
| Plumbing Inspectors Dinner                   |   |   |   |   |   | 20                    | 3.6           |

\*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

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What is your general outlook for business for your company over the next 12 months?

29 Response(s)

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What is your general outlook for business for your company over the next 5 years?

27 Response(s)

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What is your evaluation regarding the competitive situation your company faces?

29 Response(s)

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What are your thoughts regarding the training needs of management personnel?

24 Response(s)

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What are your thoughts about the training/capabilities of skilled trades personnel?

25 Response(s)

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What are your thoughts and/or suggestions regarding labor/management relations?

22 Response(s)

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Other thoughts and/or suggestions regarding the PMC/SMACCA Association?

15 Response(s)

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**TextBlock:**

DEMOGRAPHIC DATA

\* Do you employ members of the following unions? Please check all that apply.

| Answer        | 0% | 100% | Number of Response(s) | Response Ratio |
|---------------|----|------|-----------------------|----------------|
| Non Union     |    |      | 4                     | 9.3 %          |
| Local 75      |    |      | 29                    | 67.4 %         |
| Local 601     |    |      | 21                    | 48.8 %         |
| Local 18      |    |      | 21                    | 48.8 %         |
| Local 494     |    |      | 7                     | 16.2 %         |
| Other         |    |      | 8                     | 18.6 %         |
| <b>Totals</b> |    |      | <b>43</b>             | <b>100%</b>    |

\* What is your current membership status? (choose as many that apply).

| Answer                 | 0% | 100% | Number of Response(s) | Response Ratio |
|------------------------|----|------|-----------------------|----------------|
| PMC Member             |    |      | 19                    | 44.1 %         |
| SMACCA Milwaukee       |    |      | 13                    | 30.2 %         |
| Not a member of either |    |      | 17                    | 39.5 %         |
| <b>Totals</b>          |    |      | <b>43</b>             | <b>100%</b>    |

\* Which best describes your position in the company? (Check one)

| Answer              | 0% | 100% | Number of Response(s) | Response Ratio |
|---------------------|----|------|-----------------------|----------------|
| Owner/CEO/President |    |      | 14                    | 32.5 %         |
| VP/General Manager  |    |      | 16                    | 37.2 %         |
| Other               |    |      | 6                     | 13.9 %         |
| No Response(s)      |    |      | 7                     | 16.2 %         |
| <b>Totals</b>       |    |      | <b>43</b>             | <b>100%</b>    |

\* How long has your company been in business in the Milwaukee area? (Check one)

| Answer         | 0% | 100% | Number of Response(s) | Response Ratio |
|----------------|----|------|-----------------------|----------------|
| 0-5 years      |    |      | 3                     | 6.9 %          |
| 6-10 years     |    |      | 2                     | 4.6 %          |
| 11-20 years    |    |      | 3                     | 6.9 %          |
| Over 20 years  |    |      | 28                    | 65.1 %         |
| No Response(s) |    |      | 7                     | 16.2 %         |
| <b>Totals</b>  |    |      | <b>43</b>             | <b>100%</b>    |

\* What was your company's approximate total revenue for calendar year 2008? (Check one)

| Answer                      | 0% | 100% | Number of Response(s) | Response Ratio |
|-----------------------------|----|------|-----------------------|----------------|
| Less than \$500,000         |    |      | 5                     | 11.6 %         |
| \$500,001 - \$1 million     |    |      | 2                     | 4.6 %          |
| \$1 million - \$3 million   |    |      | 7                     | 16.2 %         |
| \$3 million - \$7 million   |    |      | 4                     | 9.3 %          |
| \$7 million - \$15 million  |    |      | 2                     | 4.6 %          |
| \$15 million - \$25 million |    |      | 1                     | 2.3 %          |
| Above \$25 million          |    |      | 15                    | 34.8 %         |
| No Response(s)              |    |      | 7                     | 16.2 %         |
| <b>Totals</b>               |    |      | <b>43</b>             | <b>100%</b>    |

\* What was your company's approximate number of total union construction trade hours for calendar year 2008? (Check one)

| Answer            | 0% | 100% | Number of Response(s) | Response Ratio |
|-------------------|----|------|-----------------------|----------------|
| 1 - 200,000       |    |      | 4                     | 9.3 %          |
| 2,001 - 10,000    |    |      | 5                     | 11.6 %         |
| 10,001 - 30,000   |    |      | 7                     | 16.2 %         |
| 30,001 - 50,000   |    |      | 1                     | 2.3 %          |
| 50,001 - 100,000  |    |      | 3                     | 6.9 %          |
| 100,001 - 300,000 |    |      | 4                     | 9.3 %          |
| Above 300,000     |    |      | 12                    | 27.9 %         |
| No Response(s)    |    |      | 7                     | 16.2 %         |
| <b>Totals</b>     |    |      | <b>43</b>             | <b>100%</b>    |